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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/828,947	04/21/2004	Edward Triou JR.	MSFT-3017/307734.01	7147
41505 7590 09/22/2008 WOODCOCK WASHBURN LLP (MICROSOFT CORPORATION) CIRA CENTRE, 12TH FLOOR 2929 ARCH STREET			EXAMINER	
			CONTINO, PAUL F	
	IA, PA 19104-2891		ART UNIT	PAPER NUMBER
			2114	
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			09/22/2008	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.



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10828947 4/21/04 TRIOU ET AL. MSFT-3017/307734.01

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PAUL F. CONTINO

ART UNIT PAPER

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Commissioner for Patents

The Appeal dated September 4, 2008 is to be amended as follows:

(3) Status of Claims

A statement identifying by name the real party in interest is contained in the brief.

The statement of the status of claims contained in the brief is incorrect. A correct statement of the status of the claims is as follows: This appeal involves claims 1-12, 14, 22-24, and 27.

Claims 1-7, 22-24, and 27 are allowed.

Claims 8-12 and 14 are rejected.

(9) Grounds of Rejection

Claim 12 is rejected under 35 U.S.C. 103(a) as being unpatentable over Ahrens JR (2002/0124213) in view of Miller (7,058,860), further in view of Snover (6,438,716).

As per claim 12:

A method according to claim 11, further comprising emphasizing said new failure characteristics in a GUI with respect to failure characteristics that are not new. (Snover column 7, lines 19-27)

It would have been obvious to a person skilled in the art at the time the invention was made to have included the emphasis as taught by Snover in the combined invention of Ahrens JR and Miller. This would have been obvious because Snover teaches use of a GUI for emphasis of presenting failure characteristices offers an improved method for displaying custom error messages. (Snover column 1, lines 44-50)

/Gabriel L. Chu/ Primary Examiner, Art Unit 2114